

PERSONAL INFORMATION

51 years old, mother of 4 children

+225 0708793336 / 0500839292

Driver's License: Category B

· joseetety@gmail.com

PROFILE

Professional, motivated, and passionate about the automotive field, I wish to leverage the skills acquired over more than 20 years of experience in different departments within leading local automotive dealerships. I have over 10 years of experience in the vehicle rental sector, encompassing customer reception, advisory services, product proposal, and claims management in various companies including Euro Car, Mercedes, Prestige Auto, and Star Auto. I have participated in training sessions and exchanges on sales techniques in Côte d'Ivoire and Ghana.

PROFESSIONAL EXPERIENCE

From December 2023 to March 2025: Project Manager World Citizen, Abidjan

- Planning and development of project activities;
- Monitoring and managing project budgets and timelines;
- Managing the quality of services and deliverables;
- Sourcing service supply contracts;
- Management of the rental fleet and acquisitions.

From Feb. 2011 to Nov. 2023: Customer Advisor responsible for sales administration
EUROPCAR AFRICAUTO, Abidjan

- Management of the large fleet client portfolio;
- Monitoring vehicle preparation;
- After-sales service (SAV) follow-up;
- Administrative management of the automobile fleet;
- Sales administration;
- Scheduling and organizing vehicle deliveries;
- Organizing homologation of new vehicle types and registrations.

From January 2006 to July 2008: Sales Assistant responsible for selling de-fleeted vehicles
STAR AUTO(MERCEDES, CHRYSLER, JEEP), Abidjan

- Administrative management of the vehicle fleet;
- After-sales service (SAV) follow-up;
- And sales.

Trainee in the spare parts store from 2003 to 2006

- Support to the spare parts store manager.

EDUCATION

Master's Level 1 (M1) in Project Management Félix Houphouët-Boigny University/ UNESCO CHAIR FOR THE CULTURE OF PEACE, Abidjan

Bachelor's Degree in Logistics, March 2015 Félix Houphouët-Boigny University/ UNESCO CHAIR FOR THE CULTURE OF PEACE, Abidjan

Higher National Diploma (BTS) in Commercial Action and Sales Force, May 1998
INSTEC, Abidjan

Baccalaureate D (Scientific with Economics focus), Mention Assez Bien (Fairly Good), June 1993 Lycée Scientifique, Yamoussoukro

SKILLS

Marketing Sales Sales Administration Interaction with technical, commercial, and financial teams

LANGUAGES

English French

INTERESTS

Sport Music